

Date:

To: Campsites and caravan parks



Dear Insert Name,

SAFE REOPENING OF CAMPSITES AND CARAVAN PARKS in ROTHER
The Health Protection (Coronavirus, Restrictions) (Steps)(England) Regulations 2021,
Health and Safety at Work etc. Act 1974, Government Covid -19 Response Spring 2021

IMPORTANT NEW INFORMATION 16th April 2021

HM Government guidance on the safe re-opening of caravan and campsites was revised on 15th April. Please read this email carefully.

Campsites and caravan parks will be permitted to open for leisure stays provided that the only shared facilities used by guests at the campsite or caravan park are receptions, washing facilities (including facilities for laundering clothes), public toilets, baby changing rooms, breastfeeding rooms, water points and waste disposal points.

Shower facilities should be operated to ensure no household mixing takes place. This means either assigning shower facilities to one household group/support bubble, (i.e. making them private), or running a reservation and clean process (whereby one household can exclusively book the shared facilities for a fixed time, and the facilities are cleaned between reservations and kept well-ventilated).

Other facilities - receptions, facilities for laundering clothes, public toilets, baby changing rooms, breastfeeding rooms, water points and waste disposal points - should be cleaned regularly and kept well-ventilated and guests should try where possible to limit their interaction with other households whilst using these facilities.

The exclusive use of a single household/support bubble - alongside the definition of linked households - can be found in the [Health Protection \(Coronavirus, Restrictions\) \(Steps\) \(England\) Regulations 2021](#).

These restrictions maybe relaxed on 17th May at the earliest. If you received this by post, and would prefer email, please contact us with your full details at foodhs@rother.gov.uk

Thank you for following the guidance and regulations during this pandemic, I wish you a safe and successful reopening.

Yours sincerely,

R. Parker-Harding

Richard Parker Harding
Head of Environmental Health and Licensing

GENERAL

The following list is not exhaustive, and you should always have Covid security, and the prevention of the spread of the virus, at the forefront of your minds.

- Further guidance on the visitor economy at <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/the-visitor-economy>
- Visit Britain new standard “We’re Good to Go” for all sections of the tourism industry at <https://www.visitbritain.org/were-good-go-industry-standard-all-sectors-tourism-industry>
- Trade guidance has been issued by many bodies - for details please contact your organisation directly.
- Encourage customers to email, use website or apps when ordering or calling ahead to make appointments.
- Ensure your Covid-19 and fire risk assessments are up to date and amend in light of any changes.
- Check your caravan/camp site licence is up to date. Applications to update licences can be made on line at <https://www.rother.gov.uk/licences-and-permits/caravans-and-camping/caravan-and-touring/>
- Consider liaising with neighbours and resident associations before you reopen; it is likely that the ambient noise levels, particularly with greater use of outdoor areas, will increase and residents may become sensitive to noise issues.
- It is likely that the way people socialise at your premises will be very different whilst coronavirus restrictions remain in place. Remember the conduct and behaviour of your customers remains your responsibility.

HEALTH AND SAFETY

- Every business must be “Covid Secure”. This means a risk assessment must be prepared, if you employ 5 or more people this must be written down. You will need to develop hand washing and cleaning procedures, health checks for employees, reorganise seating areas and work areas to maintain social distancing, develop instructions for customers on service and payment processes.
- At this webpage you will find advice on how to do all this and helpful checklists to prepare to re-open; <https://www.rother.gov.uk/environmental-health/healthy-workplaces/support-and-advice-for-businesses-during-the-covid-19-pandemic/>
- Free to download posters are available at

<https://www.rother.gov.uk/environmental-health/healthy-workplaces/support-and-advice-for-businesses-during-the-covid-19-pandemic/covid-19-signs-for-businesses-and-customers/>

- If you haven't regularly flushed your water systems throughout the lock down, you must take action. **Stagnant water left at warm temperatures will allow disease causing bacteria like Legionella, to thrive and multiply.** Water systems will need flushing and/or disinfecting. Drains must be checked to make sure they are running freely, and thorough checks of the building must be made for rats and mice.

<https://www.rother.gov.uk/environmental-health/healthy-workplaces/support-and-advice-for-businesses-during-the-covid-19-pandemic/food-businesses/>

Speak to your employees to make sure they understand the new systems of work, discuss the risk assessment and provide training if needed.

- One of the most effective methods of reducing possible infection from Covid-19 is by ensuring where possible good natural ventilation. Good ventilation reduces how much virus is in the air. It helps reduce the risk from aerosol transmission, when someone breathes in small particles (aerosols) in the air after a person with the virus has been in the same enclosed area. The risk is greater in areas that are poorly ventilated. Ventilation reduces the aerosol risk but has minimal impact on droplet transmission (where people are within 2 meters of each other) and contact transmission (touching surfaces). For these reasons the rules of hands, face and space are still applicable.

[Ventilation and air conditioning during the coronavirus \(COVID-19\) pandemic \(hse.gov.uk\)](https://www.hse.gov.uk/covid19/ventilation/)

If you need further advice on how to re-open safely email

foodhs@rother.gov.uk