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COVID-19 CORONAVIRUS LETTER TO AGENTS

Services Directorate
Anthony Leonard MBA, MA
Executive Director of Business Operations

RDC – Planning Service

Town Hall
Bexhill-on-Sea
TN39 3JX

LAST UPDATED: 20 MARCH 2020

Dear Sir/Madam,

I am writing to you to provide an update on the Strategy and Planning Service.

As with many businesses and organisations we are experiencing unprecedented pressures as a result of the Coronavirus (COVID-19) pandemic.

Staff at Rother District Council are following Government issued advice and homeworking where possible whilst doing everything we can to maintain a normal level of service.

Undoubtedly, restrictions on movement and adhering to the Government's social distancing guidance will impact the level of service we can provide but we will endeavour to keep our planning service as operational as possible.

There may be limited availability for officers to attend meetings and undertake some site visits (planning applications, policy matters and enforcement cases) depending on the level of risk - albeit the posting of site notices should not be affected. There may also be delays in replying to emails, letters, processing planning applications, impact on policy work including support for Neighbourhood Plans, delayed enforcement investigations (we are currently not accepting any new enforcement complaints), and delays in our Land Charges service.

We appreciate your continued patience during this difficult time. For the latest updates on Coronavirus and any disruption to services please visit rother.gov.uk/coronavirus

Yours sincerely,

Tim Hickling
Head of Service – Strategy and Planning

