



**TEMPORARY
ACCOMMODATION**

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Terms of Placement

Acceptable Behaviour:

We have agreed some basic terms of acceptable behaviour across all the B&B/hotels which the Council use.

Rother District Council works in partnership with a number of independent providers of bed and breakfast (B&B) and hotel accommodations to provide homeless households with emergency accommodation on a temporary basis. As these providers of accommodation are private businesses they will, ultimately, decide whether they find the behaviour of those using their accommodation acceptable; however, the Council and the various individual providers of B&B/hotel accommodation have agreed basic terms of acceptable behaviour across all the B&B/hotels the Council use.

Any incidents of antisocial behaviour to staff or residents and any incidents of deliberate damage caused to the property will not be tolerated and may result in your immediate eviction from the premises. Antisocial behaviour is defined as:

'Acting in a manner that is unreasonable, persistent, disturbing or harassing to one or more persons not of the same household as themselves'. (Crime and Disorder Act 1988)

The Council has a duty to pay for the cost of the accommodation only and will not accept responsibility for any accidental or deliberate damage caused to property or for additional expenses such as telephone charges, television hire, parking fees or other expenses.

As well as causing deliberate damage or perpetrating antisocial behaviour you must never allow anyone to stay overnight other than the people on your application.

Any breach of these conditions may result in eviction and Rother District Council may not provide you with alternative accommodation.

The proprietor has the right to terminate the placement at any time.

Staying out:

You have been provided with this temporary accommodation placement because you're homeless or we believe you may be homeless. Therefore, the Council expects that every member of the household uses the placement for every night they are provided with it.

In very exceptional circumstances the Council may consider maintaining your temporary accommodation placement while you stay elsewhere.

You must get permission from your housing officer in order to stay elsewhere when you have a temporary accommodation placement with Rother District Council. If you fail to do this you may lose your temporary accommodation placement and Rother District Council may not have a duty to accommodate you or your household.

Belongings:

You must ensure that all of your belongings are removed from your room by the time your placement ends.

If any belongings are left in the room, the accommodation provider will clear the room of belongings to enable the room to be re-let as required. The accommodation provider, where possible, will keep your belongings for a maximum of six weeks. During this period a housing officer will try and contact you to arrange for you to collect your belongings from the accommodation provider.

Your belongings will be disposed of if you do not collect them.

You will be re-charged for any costs incurred to dispose your belongings.

Keys:

Please ensure you return your keys to the accommodation provider when your placement ends.

You will be charged for any costs incurred to replace keys that have not been returned.

Pets:

You are not permitted to bring any animals or pets into your Accommodation.

Placement contact details:

If you have any questions or issues regarding your temporary accommodation, then please contact Rother District Councils,

Temporary Accommodation Officer on

Tel: **01424 787598 / 01424 787000**

Email: tempaccommodation@rother.gov.uk / housing@rother.gov.uk

Address: Town Hall, Bexhill, East Sussex, TN39 3JX

Useful Contact Numbers:

Company	Details	Number
Victim Support	To provide practical help and support to victims of crime	T: 0808 168 9111
Citizen's Advice Bureau (CAB)	Advice Line Website: www.citizensadvice.org.uk CAB Bank Chambers, Buckhurst Road, Bexhill, TN40 1QF	T: (01424) 215055 / 734549
Health Visitor specialist for the Homeless	Help, advice and support with accessing health services (e.g. sexual health)	T: (01424) 735600 (Bexhill Hospital)
Seaview, Southwater Road, St Leonards	Email: admin@seaviewproject.org.uk	T: (01424) 717981
Connexions	Advice for young people Address: Rothermere House, 49-51 Cambridge Road, Hastings, TN34 1DT Website: www.c360.org.uk	T: (01424) 736391/722045
STAR	East Sussex Drug & Alcohol Recovery Service Email: eastsussex.star@cgl.org.uk Website: www.changegrowlife.org.uk	T: 0300 303 8160
Bexhill Job Centre Plus	Amherst Road, Bexhill, TN40 1QH	T: 0800 169 0190
Homemove	Website: www.homemove.org.uk	
Apply for social housing	On-line form to join the housing register Website: www.rother.gov.uk/housing	
Benefits Checker	Check your eligibility for housing benefit and other support Website: www.gov.uk/benefits	
Hastings Furniture	Hastings & Bexhill Website: www.hfs.org.uk	T: (01424) 441112

Service		
Homeworks	Offers support to 16-64s Email: referrals@homeworkseast.org.uk	T: (01424) 898700

Useful Contact Details continued:

NHS Direct	24 Hour service for immediate health adviser Website: www.nhs.uk	
Samaritans	24 hour counselling and support service Website:	T: 116 123
National Drugs Help Line	24 hour help & advice for users, or anyone involved with a user	T: 0800 540 4120
Sussex Police HQ	Non-emergency Number – reporting a crime/advice etc.	T: 0845 60 70 999 or 101
Conquest Hospital	The Ridge, St Leonards, East Sussex, TN37 7RD	T: (01424) 755255
Cruse Bereavement Service	Somewhere to turn to when someone dies Website: www.cruse.org.uk	T: 0808 808 1677
Alcoholics Anonymous	24 hour help line Email: help@aamail.org.uk	T: 0800 9177 650
Adult Social Care Direct	Single point of contact provides help and access to services for those who find it difficult to manage daily tasks at home Address: St Marys House, 52 St Leonards Road, Eastbourne, East Sussex, BN21 3UU Website: www.eastsussex.gov.uk/socialcare	T: 0645 60 80 191
Refuge	Advice & Support for people suffering domestic violence Website: www.refuge.org.uk	T: 0808 2000 247
CRI	Advice and support for people suffering with domestic violence	T: (01424) 451066 / 716629
CRI Substance Misuse Service	Hastings & Rother Address: Thrift House, 13 Wellington Place, Hastings, TN34 1NY Website: www.cri.org.uk	T: (01424) 452580
Talk to Frank	Information on drug & alcohol misuse and where to go for help Website: www.talktofrank.com	T: 0800 77 66 00

By signing this agreement you adhere to the Terms of the Placement outlined in this document. Failure to do so can result in eviction.

Name

Family size

Date placed

B&B

Room number

Number of rooms used

Breakfast

Proprietor's name & telephone number
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Housing Officer

Client's signature

Partner's signature