

Received 30/1/2020

Responded 21/2/2020

Request/Response

1. Does your authority have an integrated performance and risk management system (software solution)? Yes, Pentana Risk from Ideagen, please note that this is a product bought and operated in partnership with Wealden District Council.
2. Is the system an internally built 'in house' system? No
3. If the system is provided by an external supplier, could you please provide the company name / address/ website of the external supplier? Ideagen
<https://www.ideagen.com/products/pentana-risk> and
<https://www.ideagen.com/contact>
4. Can you please list all original setup costs and annual contract costs? (where they are not commercially sensitive) Costs -
 - a) Original set up costs. We paid half of the implementation costs, administrators' training and had 50 of the original 100 licences for a five year period and we paid £14,851.
 - b) 2019/20 annual cost £5,136.19.
5. How long has your authority had this system? 7 years. We purchased in 2012/2013 on a 5 year contract that ran to 2017/18. We reviewed and agreed to continue the partnership.
6. Does the system have additional integrated modules (other than performance and risk) e.g. project management, Partnership, Financial etc We currently have the following modules:
 - a) Performance Indicators
 - b) Risk
 - c) Actions (Project Management)
 - d) Policies (kind of a document or publication library tool)
 - e) On original purchase we had Strategy Maps, advanced charts and integration.
7. If your performance management systems and risk systems are not integrated, could you please confirm if each system is 'in house' built or provided by an external provider (if external provider, in each case please provide the company name / address/ website of the provider) N/A
8. Does the performance/risk system have an integrated dashboard output or external (third party) supplier dashboard output? You can put almost anything from any module on any dashboard. We can customise dashboards for individuals, teams, projects strategies, project plans, anything. However we don't publish our dashboards up on our website.

9. If external could you please provide the company name / address/ website of the external supplier? N/A
10. Does the performance/risk system have an integrated reporting output or external (third party) supplier reporting output? Reports can be generated in Word, Excel and HTML, but they are docx only doc.
11. If external could you please provide the company name / address/ website of the external supplier? N/A.