



## RingGo Phone Parking Payments

From 23 November 2015 we will be launching the cashless parking system, RingGo in carparks across the Rother district.

### What is RingGo?

RingGo is a quick, easy to use mobile phone service, which lets you pay for your parking with a credit or debit card, rather than using cash at a machine. When you park your car in an area featuring the RingGo service, you simply contact RingGo by smartphone app, calling, SMS or on-line, and pay for your parking by phone.

**We will not be removing parking machines so you will still be able to pay by cash if you wish to do so. RingGo simply offers a convenient alternative.**

With RingGo:

- You no longer need to carry change
- You don't have to visit a parking machine and
- You don't need to walk back with a parking ticket – our Enforcement Officers check which vehicles are parked with RingGo via their handheld units.

### How do I register with RingGo?

You can pre-register with RingGo either by using the RingGo smartphone apps (downloadable free of charge either through your handset or from the relevant store) or on the internet at [www.myRingGo.co.uk/register](http://www.myRingGo.co.uk/register).

If you pre-register for the service you will be asked to provide:

- The number plate, colour and make of your vehicle
- Your payment card details

Alternatively you can register at the same time you want to park, either by using the **RingGo apps** or by calling the RingGo number which is **020 3046 0060**.

### Paying to park with RingGo

Once registered, to pay you only have to provide:

- The location code where you are parked. See signs within the car parks or search online for the [location number](#)
- The length of time you want to park, and
- Your payment card 3 digit security code.

**No coins?**  
**Pay by mobile**

**RingGo**

Use the **RingGo app**

Or call  
**0203 046 0010**  
and pay by credit or debit card

Quote this location code  
**15620**

No need to display a ticket  
Users of this service will pay a 20p convenience fee  
For VAT receipts, business parking etc please see [www.RingGo.co.uk](http://www.RingGo.co.uk)



When you park your vehicle with RingGo, you pay a 20p convenience charge on top of the normal parking tariff charges which apply. This charge is made by RingGo and not retained by Rother District Council.

To see a video of how to register and pay with RingGo, please click on the link and select the RingGo video: [www.myRingGo.co.uk/howitworks](http://www.myRingGo.co.uk/howitworks)

## Ways to pay

There are several ways to pay to park with RingGo:

- By smartphone app
- By calling the phone service
- By text message or
- Through the internet (either via a mobile or pc)

### Smartphone app

iPhone, Android, Windows phone, Blackberry 10 and Mozilla Firefox users can download a RingGo smartphone application (free of charge), through their handset or from the relevant store. The app allows you to register for the service, locates your nearest RingGo zone, lets you manage your account and allows you to pay to park directly through the app.

Click on the links below to go the relevant website:

iPhones handsets - [Apple iTunes store](#)

Android handsets - [Google play](#)

Blackberry 10 handsets – [Blackberry world](#)

Windows handsets – [Windows store](#)

Mozilla Firefox – [Firefox marketplace](#)

### Automated phone service

To use the automated phone service, you simply call the telephone number on the signs when you want to park. RingGo will remember you (by recognising your mobile phone number) and ask you to:

- Confirm the vehicle you want to park
- Confirm the location where you want to park
- Say how long you want to stay, and
- Provide the security code from your credit card

### Text to park

You can use the quick and easy RingGo “**text to park**” option instead. Please visit the myRingGo website for details on how to set up [text to park](#).