

Received 30/4/2019

Responded 16/5/2019

## **Request/Response**

### **UNISON - Violence at work Fol 2019 questions**

Note: For the purposes of this Fol please use the Health and Safety Executive (HSE) definition of work-related violence (violent incidents): "Any incident in which a person is abused, threatened or assaulted in circumstances relating to their work"

#### **Part 1 - Your violence at work polices**

1. Do you have a policy/policies in place to protect employees from violence at work? (Yes/No)
2. Are these policies built into the commissioning process for organisations delivering outsourced services? (Yes/No)

#### **Part 2 - Violent incidents and monitoring**

3. Do you collect data on violent incidents? (Yes/No)
4. If so, how many violent incidents did you record in the following years:

2018/19	None reported
2017/18	None reported
2016/17	None reported
2015/16	None reported

#### **Part 3 – Staff training and support**

5. Are risk assessments conducted for:
  - Public facing staff (Yes/No)
  - Lone working staff (Yes/No)
6. Do staff receive training to ensure they are aware of the appropriate way to deal with threatening situations? (Yes/No)
7. Is advice, support, or counselling available for staff who are victims of violence at work?
  - Advice (Yes/No)
  - Support (Yes/No)
  - Counselling (Yes/No)