

Received 18/10/2018

Responded 12/11/2018

## Request

Please note the Council has no Trading Standard Service

Please tell us what budget your authority allocated for Environmental Health services per head of local population (ie net cost per head of local population) for each of the following financial years:

a) 2015/16 - £230,250.00 b) 2016/17 - £230,815.00 c) 2017/18 – £225,170.00

Please tell us the number of posts (headcount) which have been deleted in your authority's Environmental Health service in the following years:

a) 2015/16 b) 2016/17 c) 2017/18 – 0 to all

Please tell us the number of Trainee/Student Environmental Health Officer posts (headcount) which have been deleted in your authority's Trading Standards service in

a) 2015/16 b) 2016/17 c) 2017/18 – No data held, Trading Standards is ESCC

Please provide details of any changes in the operation of environmental health out-of-hours services (including telephone help-lines) made over the past three years, using 2009/10 as a baseline

a) 2015/16 b) 2016/17 c) 2017/18 No changes to report

Please provide details of any changes in the charges payable for environmental health pest control services made over the past three years, using 2009/10 as a baseline

a) 2015/16 b) 2016/17 c) 2017/18

	2015/16	2016/17	2017/18
Survey or advice visit	£24 (£12 if customer is in receipt of certain benefits)	£25 (£12 if customer is in receipt of certain benefits)	£48 (£24 if customer is in receipt of certain benefits)
Rats	£24 (£12 if customer is in receipt of certain benefits)	£35 (£17 if customer is in receipt of certain benefits)	£48 (£24 if customer is in receipt of certain benefits)
Fleas	£96 for 4 rooms & £24 for each additional room	£96 for 4 rooms & £24 for each additional room	£96 for 4 rooms & £24 for each additional room
Cockroaches & lice	£96 for 4 visits & £24 for each additional visit	£96 for 4 visits & £24 for each additional visit	£96 for 4 visits & £24 for each additional visit
Mice	£96	£96	£96
Wasps	£48	£48	£50

Please provide figures for the following activities for each of the financial years identified by filling in the boxes below:

	2015/16	2016/17	2017/18
Number of enquiries and complaints requiring a response	Available on our website by visiting the relevant page in our <a href="#">Environmental Health Performance section</a>		
Number of notices issued	44	45	53
Number of Enforcement Visits	Information not recorded		
Number of Programmed Inspections	The only programmed inspections we do are food safety which is provided below. If there are other types of inspection you require please clarify or visit our <a href="#">Environmental Health Performance</a> page where a range of activity is listed		
Number of food safety premises inspections	Available on our website by visiting our <a href="#">Food and Health and Safety Performance</a> page		
Number of incidents of fly tipping reported	Please refer to the team responsible		
Number of Noise Complaints	Available on our website by visiting our <a href="#">Pollution Performance</a> page		
Number of Prosecutions Commenced	Available on our website by visiting our <a href="#">Register of Environmental Health Prosecutions</a>		
Total revenue earned from fees and charges levied by Environmental Health Service	Please ask finance		