

Received 3/10/2018

Responded 15/10/2018

Request/Response

1) Between July 2016 and July 2018, how many complaints were received by your local authority regarding landlords of private rented properties? - **125**

2) How many of those complaints related to:

a) Failure to do repairs - **99**

b) Failure to return deposits –**NIL**

c) 'Category 1' hazards - please provide details:
Crowding and Space - **9**

d) Wrongful eviction – **NIL**

e) Rent increases – **NIL**

f) Other:

Rodents – **2**,

Unlicensed HMO – **1**,

Fire safety queries – **13**,

Gas safety queries - **2**

During the same period, how many times did your local authority:

a) Carry out an inspection on a private rented property? **70**

b) Start legal proceedings against a landlord? Of those, how many resulted in a successful prosecution, and if so please provide details including penalties.

1. Prosecution for failure to comply with an improvement notice (IN) Lack of working boiler for entire tenancy. Fine £2200, Compensation £1900, Costs £776, victim surcharge £220
2. Civil penalty for failure to comply with an IN £1250, (currently under appeal)