

Received 26/7/2018

Responded 17/8/2018

Request/Response

Under the Freedom of Information Act legislation, could you please provide me with financial information relating to the following services:

- costs of face to face interpreting services

2016/17 - Nil

2017/18 - £68.50

- costs of telephone interpreting services

2016/17 - Nil

2017/18 - £17.10

- costs of written translation services

2016/17 - £124.20

2017/18 - Nil

I would appreciate it if you could provide us with the above information for the last 2 financial years, the current year and budget for next year?

I would also appreciate if you could please provide me with the following information:

1. The annual cost for each of the services – **see above – services are ‘pay as you go’**
2. Whether interpreting hourly fee is inclusive of travel or plus costs? **Exclusive**
3. How much is the cost per hour? **£40.00**
4. Breakdown of the top 30 most popular languages used over these periods - **Arabic**
5. Details of your current provider(s) (company name, date contract was awarded)
Language Line – Service Level Agreement with ESCC
AA Global Language Services Ltd – Service Level Agreement with ESCC
Language Connect – Service Level Agreement with ESCC
Language Empire Ltd – Service Level Agreement with ESCC
Sussex Interpreting Services (SIS) – Service Level Agreement with ESCC
Vandu Language Service
Clear Voice
6. Spend per language service provider (LSP)
Language Line - £17.10
AA Global Language Services Ltd -nil
Language Connect – nil
Language Empire Ltd – nil
Sussex Interpreting Services (SIS) – nil
Vandu Language Service – £68.50
Clear Voice – £124.20

7. When are your current language service contracts with your LSPs due to end? **2019**

8. Where do you advertise your face to face interpreting and translation contracts? **East Sussex County Council Procurement Hub**

9. Name, addresses and contact point(s) for your Procurement Department responsible for awarding Interpreting and Translation contracts.

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